

EVALUATION INSTRUMENT

Caring for Challenging Patients Workshop- Family Planning

Below you will find scenarios describing different types of patient behaviors. Please read the patient scenario and then indicate your level of agreement with the statements below.

1. A patient who repeatedly denies drug use and is found to have a positive urine toxicology report

	Strongly Disagree		Neutral		Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.	1	2	3	4	5
This behavior makes me feel frustrated.	1	2	3	4	5
My reaction to this behavior would make it hard for me to care for this patient.	1	2	3	4	5

2. A woman in a relationship with active intimate-partner violence who wants her partner there for support during her admission

	Strongly Disagree		Neutral		Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.	1	2	3	4	5
This behavior makes me feel frustrated.	1	2	3	4	5
My reaction to this behavior would make it hard for me to care for this patient.	1	2	3	4	5

3. A patient who swears at you repeatedly

	Strongly Disagree		Neutral		Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.	1	2	3	4	5
This behavior makes me feel frustrated.	1	2	3	4	5
My reaction to this behavior would make it hard for me to care for this patient.	1	2	3	4	5

4. A woman who is undergoing an abortion and does not want to use birth control

	Strongly Disagree		Neutral		Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.	1	2	3	4	5
This behavior makes me feel frustrated.	1	2	3	4	5
My reaction to this behavior would make it hard for me to care for this patient.	1	2	3	4	5

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5. A pregnant woman who is using substances known to be harmful to the fetus

	Strongly Disagree	1	2	3	4	5	Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.		1	2	3	4	5	
This behavior makes me feel frustrated.		1	2	3	4	5	
My reaction to this behavior would make it hard for me to care for this patient.		1	2	3	4	5	

6. A poorly-controlled diabetic patient who will not adhere to their treatment plan

	Strongly Disagree	1	2	3	4	5	Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.		1	2	3	4	5	
This behavior makes me feel frustrated.		1	2	3	4	5	
My reaction to this behavior would make it hard for me to care for this patient.		1	2	3	4	5	

7. A cirrhotic patient who will not stop drinking

	Strongly Disagree	1	2	3	4	5	Strongly Agree
I can think of reasons that would explain why the patient may be behaving this way.		1	2	3	4	5	
This behavior makes me feel frustrated.		1	2	3	4	5	
My reaction to this behavior would make it hard for me to care for this patient.		1	2	3	4	5	

8. Please list patient behaviors you have encountered that have been challenging for you:

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9. What did you like most about the workshop?

10. What did you find challenging about the workshop?

11. How do you feel the group dynamics contributed to your experience in the workshop? Did you feel comfortable sharing your thoughts if they were different from your peers or facilitators?

12. Can you think of a recent patient interaction in which you would have been able to use the skills you learned in this workshop if you had had it before the interaction? Please describe:

13. Please use this space to provide any feedback about the workshop and suggestions on how the workshop can be improved:
