

# HC Matrix

Healthcare Matrix: Care of Patient(s) with....						
ACGME Competencies	IOM Aims SAFE <sup>1</sup>	TIMELY <sup>2</sup>	EFFECTIVE <sup>3</sup>	EFFICIENT <sup>4</sup>	EQUITABLE <sup>5</sup>	PATIENT- CENTERED <sup>6</sup>
<b>Assessment of Care</b>						
<b>Patient Care<sup>7</sup></b> (Overall Assessment) Yes/No						
<b>Medical Knowledge &amp; Skills<sup>8</sup></b> (What must we know?)						
<b>Interpersonal &amp; Communication Skills<sup>9</sup></b> (What must we say?)						
<b>Professionalism<sup>10</sup></b> (How must we behave?)						
<b>System-Based Practice<sup>11</sup></b> (What is the process? On whom do we depend? Who depends on us?)						
<b>Improvement</b>						
<b>Practice-Based Learning &amp; Improvement<sup>12</sup></b> (What have we learned? What will we improve?)						
<b>Information Technology</b>						
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